The overall intake of new requests for Period 3 (P3) was 119. This is a 38% increase from the last period and an 18% decrease on requests received in the same P3 of 2018/2019.

The average weekly intake of requests for the period was 30. The number of high profile cases received during P3 increased by 127% compared to the previous period.

We achieved 100% compliance during P3. This remains a very strong performance against the regulator’s benchmark of 90%.

We provided information in response to 51% of requests during P3. This was a 14% decrease from P2.

We received two new first stage appeals (known as Internal Reviews - IRs) during P3. One IR was closed during P3.

There were no second stage appeals to the Information Commissioner’s Office (ICO) in this period. One ICO appeal was closed during P3; this case was informally resolved with the agreement of the requestor and the ICO.

It remains the case that there have been no third stage appeals to the First-Tier Tribunal.

How are we doing against our targets?

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