

Cadoxton Station Access for All Project **Frequently Asked Questions**

1. What is this project about?

This summer, we will start work at Cadoxton station to improve access, as part of the Access for All scheme.

Funded by the Department for Transport and Welsh Government, this £3m investment will include the installation of a new stepped-footbridge with two lifts. This will provide a fully accessible route from the station entrance to platform two (for Barry-bound trains) for the first time, allowing all users to make full use of the station. Step-free access not only benefits those with reduced mobility, but also people with children, heavy luggage or shopping.

The station will remain open to passengers during construction.

2. When will the work take place?

We will be setting up our site compound in the area north-west to the station towards the end of May and will be fencing off an area of the car park to store materials and machinery. We will be working on site for the rest of 2019 and hope to complete the project by the end of 2019/early 2020.

3. What are the hours of work?

We anticipate that the majority of work will be carried out during normal working hours on weekdays. However, some night-time and weekend work will be carried out each week. We will aim to give those residents closest to the station advance notice of night-time work.

4. Why do you work at night time?

The safety of our staff, passengers and the general public is our number one priority and for this reason, some of our work must be carried out while trains are not running. Also under our license conditions we are contractually obliged to work, whenever possible, at times that cause the least disruption to train services. This means carrying out some of our work during the night.

5. Who is working with Network Rail on the project?

Alongside Network Rail, the principal contractor working on site is Alun Griffiths.

6. I live near the station. How will this work affect me?

For those living close to the railway, engineering work can be noisy – but we do our best to keep disruption to a minimum. We use a range of measures to ensure this, including requiring our employees and contractors to behave considerately towards people who live and work near the railway, positioning lighting and generators away from homes and

using silenced equipment where possible. We would like to thank you in advance for your patience and apologise for any disruption we may cause.

7. Want to find out more?

We will be holding a drop-in event for anyone wishing to find out more about our plans, on Thursday 2 May between 3pm and 6.30pm in Cadoxton Primary School, Victoria Park Road, Barry, CF63 2JS. Members of the project team will be on hand to answer any questions. No appointment is necessary.

8. What other benefits will the project bring?

As part of the project, we will also be installing a brand new waiting shelter for passengers on platform two (for Barry-bound trains) and building a ramp at the entrance to the ticket office.

9. What will happen to the subway at the station?

Once the new footbridge is installed and the lifts are open, we will aim to close the subway, remove all the existing services running through it and fill it in so it will become unusable.

10. Are there any other plans to improve accessibility at other stations nearby?

We are currently progressing with design options to improve accessibility at Barry and Llanelli stations in south Wales. We hope to be in a position to start on site at both stations during summer 2020.

11. I have further questions, who do I contact?

If you have any questions or concerns, please visit our website www.networkrail.co.uk telephone our 24-Hour National Helpline on 03457 11 41 41 or email crwales@networkrail.co.uk.