

Sub-operator PPM figures for Period 05, 2018/19

Operator	Sector	Sub-operator PPM group	PPM %	PPM MAA %	RT %	RT MAA %	CaSL %	CaSL MAA %
TransPennine Express	Long Distance	Manchester - Scotland TransPennine	71.9%	76.7%	37.8%	39.7%	10.5%	11.1%
TransPennine Express	Long Distance	North TransPennine	69.6%	78.3%	29.0%	36.8%	15.1%	9.8%
TransPennine Express	Long Distance	South TransPennine	80.7%	87.2%	52.5%	59.8%	9.4%	6.8%
Greater Anglia	Long Distance	Intercity	78.4%	85.6%	41.5%	48.5%	9.3%	5.6%
Greater Anglia	London & South East	GE Outer	87.8%	89.7%	67.9%	69.6%	4.2%	3.3%
Greater Anglia	London & South East	Rural	76.7%	87.1%	57.3%	67.5%	6.8%	3.6%
Greater Anglia	London & South East	Southend and metro	86.1%	90.2%	62.9%	71.3%	3.7%	2.4%
Greater Anglia	London & South East	Stansted Express	79.4%	86.0%	48.4%	55.8%	4.7%	3.0%
Greater Anglia	London & South East	WA outer excluding Stansted Express	79.9%	86.5%	49.9%	57.1%	7.1%	4.8%
Northern	Regional	Lancashire and Cumbria	73.0%	76.7%	47.0%	52.8%	8.0%	8.2%
Northern	Regional	Manchester and Liverpool	81.5%	80.9%	47.9%	49.2%	3.8%	4.2%
Northern	Regional	South and East Yorkshire	76.8%	86.2%	49.9%	62.4%	5.1%	2.5%
Northern	Regional	Tyne, Tees and Wear	83.6%	89.9%	60.9%	72.7%	5.0%	2.9%
Northern	Regional	West and North Yorkshire	79.6%	87.3%	54.5%	65.7%	4.7%	2.5%
Great Western Railway	Long Distance	High speed	72.7%	74.9%	30.8%	32.3%	10.4%	10.1%
Great Western Railway	London & South East	London and Thames valley	85.7%	86.4%	64.4%	66.4%	3.2%	3.8%
Great Western Railway	Regional	West	78.3%	82.1%	57.0%	62.6%	5.3%	5.4%
CrossCountry	Long Distance	Nottingham - Cardiff and Birmingham - Stansted airport	84.9%	89.8%	37.5%	36.3%	7.1%	3.8%
CrossCountry	Long Distance	South West - North / East Scotland, Manchester - Bournemouth, Newcastle - Reading and Manchester - Bristol	72.1%	79.8%	24.9%	32.9%	10.9%	8.4%
West Midlands Trains	London & South East	LSE	82.1%	81.2%	55.2%	54.6%	3.8%	5.7%
West Midlands Trains	Regional	Regional	86.5%	87.3%	63.1%	64.0%	4.9%	3.5%
London Overground	London & South East	Anglia Services	92.8%	95.3%	70.0%	77.6%	3.7%	2.2%
London Overground	London & South East	East London Railways (including West Croydon services)	93.3%	92.7%	77.2%	74.8%	4.5%	4.4%
London Overground	London & South East	North London Railways (including London - Watford)	91.1%	93.7%	78.3%	83.1%	6.0%	3.7%
East Midlands Trains	Long Distance	Long Distance (including Liverpool - Norwich)	84.8%	89.4%	50.6%	56.0%	4.0%	3.6%
East Midlands Trains	Regional	Regional	88.2%	91.2%	67.4%	75.2%	3.2%	1.9%
Caledonian Sleeper Limited	Scotland	Whole TOC	89.9%	86.2%	82.1%	75.9%	6.0%	9.9%
Govia Thameslink Railway	London & South East	Gatwick Express	65.5%	70.0%	30.9%	34.5%	11.2%	6.5%
Govia Thameslink Railway	London & South East	Great Northern	73.9%	77.9%	51.1%	52.4%	13.0%	8.8%
Govia Thameslink Railway	London & South East	Southern Mainline and Coast	84.5%	80.0%	61.0%	50.7%	6.0%	6.4%
Govia Thameslink Railway	London & South East	Southern Metro	86.9%	79.3%	59.2%	48.9%	5.6%	8.0%
Govia Thameslink Railway	London & South East	Thameslink	82.6%	83.0%	63.1%	65.9%	6.8%	7.8%
TfL Rail	London & South East	Crossrail East	94.7%	90.2%	83.1%	72.4%	2.4%	4.6%
ScotRail	Scotland	East coast suburban	85.4%	87.3%	54.6%	57.8%	3.6%	3.7%
ScotRail	Scotland	Express	84.5%	83.7%	55.1%	54.6%	2.6%	3.6%
ScotRail	Scotland	Rural	90.0%	88.4%	65.1%	67.0%	2.3%	3.4%
ScotRail	Scotland	Strathclyde	90.7%	89.1%	54.6%	52.0%	2.2%	3.4%
London North Eastern Railway	Long Distance	Anglo - Scottish services	63.3%	72.6%	24.5%	32.1%	14.7%	10.0%
London North Eastern Railway	Long Distance	London - Leeds and North East (including Lincoln)	67.3%	78.8%	23.9%	36.6%	13.7%	7.5%
Merseyrail Electrics 2002 Ltd	Regional	Northern line	95.3%	95.0%	71.7%	65.8%	1.4%	1.9%
Merseyrail Electrics 2002 Ltd	Regional	Wirral line	92.9%	94.8%	68.6%	74.7%	3.8%	2.5%
Virgin Trains West Coast	Long Distance	Anglo - Scottish services	76.9%	75.6%	29.4%	36.0%	6.3%	9.9%
Virgin Trains West Coast	Long Distance	London - North West	83.8%	82.9%	40.0%	39.7%	4.1%	5.9%
Virgin Trains West Coast	Long Distance	London - West Midlands	83.6%	84.9%	42.4%	43.7%	4.9%	5.9%
Arriva Trains Wales	Regional	Regional and interurban	83.3%	86.6%	67.3%	72.0%	4.5%	4.0%
Arriva Trains Wales	Regional	Valley lines	95.8%	95.4%	89.7%	90.0%	2.1%	2.8%
The Chiltern Railway Co Ltd	London & South East	London - Birmingham / Oxford and branches	88.7%	92.2%	70.8%	78.7%	2.8%	2.1%
The Chiltern Railway Co Ltd	London & South East	Met	90.6%	93.5%	70.5%	76.8%	1.4%	1.2%
c2c	London & South East	Whole TOC	94.4%	94.6%	75.6%	75.6%	2.7%	2.9%
Southeastern	London & South East	Mainline and high speed	89.3%	86.4%	69.1%	63.4%	2.6%	3.6%
Southeastern	London & South East	Metro (including other rural)	91.6%	88.1%	70.2%	62.6%	2.9%	3.9%
South Western Railway	London & South East	Mainline	74.9%	78.8%	46.5%	50.6%	3.4%	4.5%
South Western Railway	London & South East	Other rural	94.3%	92.7%	82.9%	81.0%	1.2%	2.4%
South Western Railway	London & South East	Suburban (including Waterloo - Basingstoke terminators, Farnham/Alton services)	81.6%	84.4%	48.9%	55.0%	4.8%	4.6%

Notes

This breakdown of PPM data is provided so that customers and stakeholders can make informed decisions, in accordance with the government's transparency agenda.

The methodology used for disaggregating sub-operator data is based on:

- Size, in terms of number of trains run
- Type of market
- Sector (whether it should be within PPM or a mix of time to 5 and 10 trains)
- Performance characteristics

The data does not use operator-supplied cancellation values as they are not supplied to Network Rail at sub-operator level. Instead system generated cancellations are used, and as a consequence any aggregation of these figures will differ slightly from the numbers published at operator level each period.