

Sub-operator PPM figures for Period 03, 2018/19

Operator	Sector	Sub-operator PPM group	PPM %	PPM MAA %	RT %	RT MAA %	CaSL %	CaSL MAA %
TransPennine Express	Long Distance	Manchester - Scotland TransPennine	74.7%	80.2%	46.7%	43.3%	10.4%	9.6%
TransPennine Express	Long Distance	North TransPennine	67.4%	82.6%	27.1%	41.3%	16.4%	7.5%
TransPennine Express	Long Distance	South TransPennine	87.7%	89.4%	61.0%	63.0%	5.7%	5.8%
Greater Anglia	Long Distance	Intercity	86.3%	86.7%	55.8%	49.7%	6.7%	5.0%
Greater Anglia	London & South East	GE Outer	91.3%	89.9%	74.2%	69.9%	3.1%	3.1%
Greater Anglia	London & South East	Rural	89.9%	88.3%	72.0%	68.4%	3.2%	3.0%
Greater Anglia	London & South East	Southend and metro	92.5%	90.8%	77.3%	72.2%	1.8%	2.2%
Greater Anglia	London & South East	Stansted Express	86.3%	86.9%	52.7%	56.7%	2.9%	2.8%
Greater Anglia	London & South East	WA outer excluding Stansted Express	86.1%	87.4%	55.2%	58.1%	4.5%	4.6%
Northern	Regional	Lancashire and Cumbria	65.7%	78.9%	43.3%	55.6%	15.4%	7.6%
Northern	Regional	Manchester and Liverpool	75.2%	82.6%	43.7%	51.6%	7.2%	3.7%
Northern	Regional	South and East Yorkshire	81.0%	88.5%	53.1%	66.2%	2.6%	2.1%
Northern	Regional	Tyne, Tees and Wear	86.1%	91.8%	61.8%	76.4%	3.5%	2.4%
Northern	Regional	West and North Yorkshire	82.1%	89.5%	56.3%	69.6%	2.6%	2.0%
Great Western Railway	Long Distance	High speed	69.8%	76.5%	27.0%	33.9%	13.2%	9.5%
Great Western Railway	London & South East	London and Thames valley	87.8%	86.9%	67.0%	67.0%	2.4%	3.7%
Great Western Railway	Regional	West	77.6%	83.5%	57.1%	64.8%	5.4%	5.1%
CrossCountry	Long Distance	Nottingham - Cardiff and Birmingham - Stansted airport	87.8%	91.2%	36.2%	37.5%	5.4%	3.1%
CrossCountry	Long Distance	South West - North / East Scotland, Manchester - Bournemouth, Newcastle - Reading and Manchester - Bristol	76.6%	82.5%	29.3%	36.0%	9.1%	7.4%
West Midlands Trains	London & South East	LSE	84.6%	82.2%	57.2%	55.6%	4.1%	5.6%
West Midlands Trains	Regional	Regional	89.0%	88.5%	64.8%	65.7%	2.6%	3.2%
London Overground	London & South East	Anglia Services	96.6%	95.9%	74.8%	78.7%	0.9%	1.8%
London Overground	London & South East	East London Railways (including West Croydon services)	96.4%	93.2%	82.2%	74.6%	2.2%	4.0%
London Overground	London & South East	North London Railways (including London - Watford)	93.8%	94.4%	81.6%	84.1%	3.5%	3.2%
East Midlands Trains	Long Distance	Long Distance (including Liverpool - Norwich)	89.7%	90.7%	59.2%	57.8%	3.4%	3.2%
East Midlands Trains	Regional	Regional	91.9%	92.1%	76.8%	77.0%	1.4%	1.7%
Caledonian Sleeper Limited	Scotland	Whole TOC	94.2%	87.0%	87.7%	76.7%	4.1%	9.2%
Govia Thameslink Railway	London & South East	Gatwick Express	62.6%	74.0%	25.8%	38.2%	7.0%	5.4%
Govia Thameslink Railway	London & South East	Great Northern	69.9%	80.5%	53.6%	54.2%	15.0%	7.0%
Govia Thameslink Railway	London & South East	Southern Mainline and Coast	86.7%	80.3%	63.5%	50.0%	4.2%	5.9%
Govia Thameslink Railway	London & South East	Southern Metro	89.1%	79.0%	62.7%	48.0%	4.5%	7.9%
Govia Thameslink Railway	London & South East	Thameslink	64.5%	84.9%	48.3%	68.0%	23.1%	6.6%
TfL Rail	London & South East	Crossrail East	93.5%	90.1%	83.5%	70.8%	3.1%	4.6%
ScotRail	Scotland	East coast suburban	87.8%	88.2%	61.3%	58.8%	4.1%	3.6%
ScotRail	Scotland	Express	83.9%	84.6%	58.0%	55.9%	3.8%	3.5%
ScotRail	Scotland	Rural	89.3%	88.4%	65.6%	67.9%	3.6%	3.5%
ScotRail	Scotland	Strathclyde	89.7%	90.0%	54.9%	53.2%	3.5%	3.2%
Virgin Trains East Coast	Long Distance	Anglo - Scottish services	74.3%	76.1%	30.2%	35.7%	8.6%	9.0%
Virgin Trains East Coast	Long Distance	London - Leeds and North East (including Lincoln)	80.9%	81.8%	36.3%	41.1%	7.2%	6.3%
Merseyrail Electrics 2002 Ltd	Regional	Northern line	98.1%	94.9%	76.0%	64.2%	0.5%	1.8%
Merseyrail Electrics 2002 Ltd	Regional	Wirral line	96.8%	94.2%	84.4%	72.6%	1.9%	2.7%
Virgin Trains West Coast	Long Distance	Anglo - Scottish services	82.7%	78.1%	38.5%	39.9%	7.5%	9.1%
Virgin Trains West Coast	Long Distance	London - North West	87.0%	84.6%	45.9%	42.2%	4.3%	5.6%
Virgin Trains West Coast	Long Distance	London - West Midlands	88.8%	86.2%	46.9%	46.6%	4.3%	5.7%
Arriva Trains Wales	Regional	Regional and interurban	86.7%	87.8%	71.9%	73.5%	3.7%	3.6%
Arriva Trains Wales	Regional	Valley lines	96.7%	95.7%	91.5%	90.6%	1.9%	2.7%
The Chiltern Railway Co Ltd	London & South East	London - Birmingham / Oxford and branches	92.9%	92.7%	80.0%	79.7%	1.6%	1.9%
The Chiltern Railway Co Ltd	London & South East	Met	93.9%	94.2%	77.2%	78.3%	1.3%	1.1%
c2c	London & South East	Whole TOC	96.3%	95.0%	78.8%	76.2%	2.0%	2.6%
Southeastern	London & South East	Mainline and high speed	86.6%	86.8%	67.7%	63.6%	4.8%	3.6%
Southeastern	London & South East	Metro (including other rural)	87.2%	88.2%	66.3%	62.2%	5.2%	3.8%
South Western Railway	London & South East	Mainline	81.1%	79.7%	52.9%	51.5%	3.1%	4.5%
South Western Railway	London & South East	Other rural	95.3%	92.9%	84.9%	81.4%	1.8%	2.4%
South Western Railway	London & South East	Suburban (including Waterloo - Basingstoke terminators, Farnham/Alton services)	87.7%	85.2%	58.4%	56.7%	3.9%	4.4%

Notes

This breakdown of PPM data is provided so that customers and stakeholders can make informed decisions, in accordance with the government's transparency agenda.

The methodology used for disaggregating sub-operator data is based on:

- Size, in terms of number of trains run
- Type of market
- Sector (whether it should be within PPM or a mix of time to 5 and 10 trains)
- Performance characteristics

The data does not use operator-supplied cancellation values as they are not supplied to Network Rail at sub-operator level. Instead system generated cancellations are used, and as a consequence any aggregation of these figures will differ slightly from the numbers published at operator level each period.