

Sub-operator PPM figures for Period 02, 2018/19

Operator	Sector	Sub-operator PPM group	PPM %	PPM MAA %	RT %	RT MAA %	CaSL %	CaSL MAA %
TransPennine Express	Long Distance	Manchester - Scotland TransPennine	83.9%	81.3%	42.3%	44.1%	4.5%	9.3%
TransPennine Express	Long Distance	North TransPennine	76.1%	84.7%	36.9%	43.5%	11.3%	6.3%
TransPennine Express	Long Distance	South TransPennine	85.2%	89.7%	59.6%	63.8%	9.8%	5.6%
Greater Anglia	Long Distance	Intercity	91.0%	86.7%	59.2%	49.5%	2.4%	4.9%
Greater Anglia	London & South East	GE Outer	94.5%	89.8%	77.2%	69.7%	1.2%	3.1%
Greater Anglia	London & South East	Rural	90.8%	88.1%	73.3%	67.9%	2.3%	3.0%
Greater Anglia	London & South East	Southend and metro	93.4%	90.6%	78.7%	71.8%	1.4%	2.3%
Greater Anglia	London & South East	Stansted Express	85.1%	87.1%	50.9%	57.0%	3.1%	2.6%
Greater Anglia	London & South East	WA outer excluding Stansted Express	84.6%	87.6%	53.7%	58.3%	5.8%	4.5%
Northern	Regional	Lancashire and Cumbria	64.7%	81.0%	43.5%	57.8%	17.8%	6.4%
Northern	Regional	Manchester and Liverpool	76.1%	83.6%	45.4%	52.9%	7.6%	3.3%
Northern	Regional	South and East Yorkshire	85.9%	89.4%	62.7%	67.9%	3.5%	2.1%
Northern	Regional	Tyne, Tees and Wear	90.9%	92.3%	75.2%	78.0%	2.7%	2.3%
Northern	Regional	West and North Yorkshire	87.0%	90.4%	67.2%	71.3%	2.8%	2.0%
Great Western Railway	Long Distance	High speed	70.2%	77.0%	24.9%	34.6%	10.9%	9.2%
Great Western Railway	London & South East	London and Thames valley	84.9%	86.1%	63.1%	64.8%	5.1%	4.2%
Great Western Railway	Regional	West	81.0%	84.2%	60.2%	65.9%	4.0%	5.0%
CrossCountry	Long Distance	Nottingham - Cardiff and Birmingham - Stansted airport	92.0%	91.4%	38.8%	37.5%	2.9%	2.9%
CrossCountry	Long Distance	South West - North / East Scotland, Manchester - Bournemouth, Newcastle - Reading and Manchester - Bristol	80.9%	83.0%	32.8%	36.9%	6.9%	7.2%
West Midlands Trains	London & South East	LSE	85.1%	81.9%	59.4%	55.5%	3.8%	5.6%
West Midlands Trains	Regional	Regional	88.6%	88.6%	64.9%	66.0%	2.9%	3.2%
London Overground	London & South East	Anglia Services	95.9%	95.8%	76.9%	78.6%	1.6%	1.9%
London Overground	London & South East	East London Railways (including West Croydon services)	95.2%	92.9%	80.9%	73.8%	2.8%	4.1%
London Overground	London & South East	North London Railways (including London - Watford)	95.8%	94.6%	85.4%	84.1%	2.3%	3.1%
East Midlands Trains	Long Distance	Long Distance (including Liverpool - Norwich)	91.1%	90.7%	58.6%	57.9%	2.2%	3.2%
East Midlands Trains	Regional	Regional	92.9%	92.1%	78.1%	77.1%	1.6%	1.7%
Caledonian Sleeper Limited	Scotland	Whole TOC	94.6%	86.8%	89.2%	76.4%	4.8%	9.4%
Govia Thameslink Railway	London & South East	Gatwick Express	76.3%	75.2%	38.7%	39.6%	4.6%	5.4%
Govia Thameslink Railway	London & South East	Great Northern	78.3%	81.6%	54.5%	54.6%	10.7%	6.3%
Govia Thameslink Railway	London & South East	Southern Mainline and Coast	85.5%	80.0%	55.9%	49.1%	4.1%	6.1%
Govia Thameslink Railway	London & South East	Southern Metro	81.8%	78.4%	50.0%	47.2%	6.9%	8.1%
Govia Thameslink Railway	London & South East	Thameslink	81.8%	86.3%	66.0%	69.2%	10.2%	5.4%
TfL Rail	London & South East	Crossrail East	95.8%	93.7%	87.1%	80.8%	2.6%	2.9%
ScotRail	Scotland	East coast suburban	91.4%	88.5%	64.7%	59.0%	2.2%	3.5%
ScotRail	Scotland	Express	88.8%	84.9%	61.6%	55.8%	2.2%	3.4%
ScotRail	Scotland	Rural	91.6%	88.5%	71.1%	68.4%	2.2%	3.4%
ScotRail	Scotland	Strathclyde	91.9%	90.3%	57.4%	53.4%	2.8%	3.1%
Virgin Trains East Coast	Long Distance	Anglo - Scottish services	71.3%	76.9%	29.8%	37.2%	9.8%	8.7%
Virgin Trains East Coast	Long Distance	London - Leeds and North East (including Lincoln)	76.8%	82.3%	33.5%	42.4%	7.8%	6.1%
Merseyrail Electrics 2002 Ltd	Regional	Northern line	95.4%	94.7%	66.5%	63.2%	1.8%	1.9%
Merseyrail Electrics 2002 Ltd	Regional	Wirral line	95.7%	94.3%	70.9%	72.4%	1.8%	2.6%
Virgin Trains West Coast	Long Distance	Anglo - Scottish services	84.2%	78.4%	46.2%	41.4%	3.9%	8.9%
Virgin Trains West Coast	Long Distance	London - North West	87.6%	84.5%	44.6%	43.1%	2.7%	5.6%
Virgin Trains West Coast	Long Distance	London - West Midlands	91.4%	86.0%	52.0%	47.2%	2.4%	5.7%
Arriva Trains Wales	Regional	Regional and interurban	86.8%	88.0%	72.0%	73.7%	3.5%	3.5%
Arriva Trains Wales	Regional	Valley lines	96.1%	95.6%	91.2%	90.5%	2.1%	2.7%
The Chiltern Railway Co Ltd	London & South East	London - Birmingham / Oxford and branches	93.1%	92.4%	80.5%	79.3%	1.9%	1.9%
The Chiltern Railway Co Ltd	London & South East	Met	96.1%	94.1%	82.4%	78.3%	0.3%	1.1%
c2c	London & South East	Whole TOC	92.6%	95.0%	71.2%	76.1%	4.1%	2.6%
Southeastern	London & South East	Mainline and high speed	88.1%	87.0%	66.6%	63.6%	3.4%	3.5%
Southeastern	London & South East	Metro (including other rural)	89.7%	88.5%	64.3%	62.5%	3.1%	3.7%
South Western Railway	London & South East	Mainline	83.1%	79.6%	54.8%	51.7%	2.9%	4.8%
South Western Railway	London & South East	Other rural	95.8%	92.8%	84.9%	81.5%	1.1%	2.4%
South Western Railway	London & South East	Suburban (including Waterloo - Basingstoke terminators, Farnham/Alton services)	91.6%	85.3%	62.8%	57.1%	1.9%	4.4%

Notes

This breakdown of PPM data is provided so that customers and stakeholders can make informed decisions, in accordance with the government's transparency agenda.

The methodology used for disaggregating sub-operator data is based on:

- Size, in terms of number of trains run
- Type of market
- Sector (whether it should be within PPM or a mix of time to 5 and 10 trains)
- Performance characteristics

The data does not use operator-supplied cancellation values as they are not supplied to Network Rail at sub-operator level. Instead system generated cancellations are used, and as a consequence any aggregation of these figures will differ slightly from the numbers published at operator level each period.