

### Sub-operator PPM figures for Period 01, 2018/19

Operator	Sector	Sub-operator PPM group	PPM %	PPM MAA %	RT %	RT MAA %	CaSL %	CaSL MAA %
TransPennine Express	Long Distance	Manchester - Scotland TransPennine	78.1%	81.0%	31.7%	44.8%	10.1%	9.6%
TransPennine Express	Long Distance	North TransPennine	85.3%	85.7%	43.4%	44.5%	6.5%	5.7%
TransPennine Express	Long Distance	South TransPennine	90.0%	90.3%	62.8%	65.0%	4.8%	5.2%
Greater Anglia	Long Distance	Intercity	85.1%	86.3%	52.8%	49.0%	6.6%	5.1%
Greater Anglia	London & South East	GE Outer	91.3%	89.5%	72.7%	69.3%	2.2%	3.3%
Greater Anglia	London & South East	Rural	90.9%	87.9%	76.5%	67.7%	2.5%	2.9%
Greater Anglia	London & South East	Southend and metro	92.1%	90.4%	73.5%	71.5%	2.1%	2.4%
Greater Anglia	London & South East	Stansted Express	87.0%	87.8%	56.6%	58.7%	1.7%	2.5%
Greater Anglia	London & South East	WA outer excluding Stansted Express	88.0%	88.3%	57.2%	59.7%	3.3%	4.2%
Northern	Regional	Lancashire and Cumbria	75.1%	82.7%	52.5%	59.5%	10.8%	5.2%
Northern	Regional	Manchester and Liverpool	82.5%	84.5%	51.0%	54.2%	4.1%	3.0%
Northern	Regional	South and East Yorkshire	90.0%	89.9%	69.0%	69.0%	2.0%	1.9%
Northern	Regional	Tyne, Tees and Wear	91.8%	92.7%	77.9%	78.8%	3.2%	2.1%
Northern	Regional	West and North Yorkshire	89.5%	90.8%	72.0%	72.1%	2.5%	1.9%
Great Western Railway	Long Distance	High speed	71.2%	78.2%	30.5%	36.1%	12.1%	8.6%
Great Western Railway	London & South East	London and Thames valley	86.7%	86.5%	65.0%	65.3%	3.5%	3.9%
Great Western Railway	Regional	West	80.7%	85.0%	60.4%	67.3%	6.3%	4.8%
CrossCountry	Long Distance	Nottingham - Cardiff and Birmingham - Stansted airport	93.0%	91.4%	41.6%	37.6%	2.2%	2.8%
CrossCountry	Long Distance	South West - North / East Scotland, Manchester - Bournemouth, Newcastle - Reading and Manchester - Bristol	84.7%	83.6%	38.1%	38.2%	5.7%	7.1%
West Midlands Trains	London & South East	LSE	85.2%	82.0%	57.6%	55.6%	4.1%	5.6%
West Midlands Trains	Regional	Regional	90.8%	88.9%	69.1%	66.7%	2.5%	3.2%
London Overground	London & South East	Anglia Services	95.8%	95.9%	78.2%	78.9%	1.7%	1.8%
London Overground	London & South East	East London Railways (including West Croydon services)	93.4%	93.0%	77.6%	73.2%	4.1%	4.0%
London Overground	London & South East	North London Railways (including London - Watford)	95.2%	94.6%	85.9%	83.8%	2.9%	3.0%
East Midlands Trains	Long Distance	Long Distance (including Liverpool - Norwich)	90.6%	90.8%	58.3%	58.5%	3.4%	3.2%
East Midlands Trains	Regional	Regional	93.6%	92.3%	80.5%	77.6%	1.0%	1.7%
Caledonian Sleeper Limited	Scotland	Whole TOC	89.3%	86.5%	81.7%	75.8%	5.9%	9.7%
Govia Thameslink Railway	London & South East	Gatwick Express	79.0%	75.7%	42.5%	40.3%	3.9%	5.4%
Govia Thameslink Railway	London & South East	Great Northern	87.4%	82.3%	62.4%	55.2%	3.8%	5.8%
Govia Thameslink Railway	London & South East	Southern Mainline and Coast	85.0%	80.0%	54.2%	49.0%	4.2%	6.1%
Govia Thameslink Railway	London & South East	Southern Metro	81.5%	78.7%	50.4%	47.4%	7.0%	8.0%
Govia Thameslink Railway	London & South East	Thameslink	89.4%	86.5%	74.7%	69.1%	4.6%	4.9%
TfL Rail	London & South East	Crossrail East	96.5%	93.4%	87.7%	80.0%	1.6%	3.0%
ScotRail	Scotland	East coast suburban	91.4%	88.4%	65.2%	59.0%	2.4%	3.6%
ScotRail	Scotland	Express	89.1%	84.9%	62.9%	55.8%	2.2%	3.4%
ScotRail	Scotland	Rural	91.1%	88.1%	74.2%	67.9%	2.7%	3.5%
ScotRail	Scotland	Strathclyde	92.7%	90.3%	57.2%	53.3%	1.8%	3.1%
Virgin Trains East Coast	Long Distance	Anglo - Scottish services	74.1%	78.1%	32.4%	39.3%	9.9%	8.2%
Virgin Trains East Coast	Long Distance	London - Leeds and North East (including Lincoln)	78.7%	83.4%	34.3%	44.5%	8.9%	5.7%
Merseyrail Electrics 2002 Ltd	Regional	Northern line	95.2%	94.7%	66.0%	63.1%	1.7%	1.9%
Merseyrail Electrics 2002 Ltd	Regional	Wirral line	96.6%	94.6%	76.1%	73.0%	1.4%	2.5%
Virgin Trains West Coast	Long Distance	Anglo - Scottish services	77.5%	78.3%	36.7%	42.0%	7.4%	9.1%
Virgin Trains West Coast	Long Distance	London - North West	86.6%	84.8%	45.5%	44.7%	3.6%	5.5%
Virgin Trains West Coast	Long Distance	London - West Midlands	87.0%	86.1%	48.9%	48.0%	4.5%	5.7%
Arriva Trains Wales	Regional	Regional and interurban	89.9%	88.3%	76.7%	74.2%	3.5%	3.4%
Arriva Trains Wales	Regional	Valley lines	97.6%	95.6%	93.9%	90.6%	1.4%	2.7%
The Chiltern Railway Co Ltd	London & South East	London - Birmingham / Oxford and branches	95.9%	92.5%	84.7%	79.1%	1.0%	1.9%
The Chiltern Railway Co Ltd	London & South East	Met	96.9%	94.2%	84.2%	78.4%	0.3%	1.1%
c2c	London & South East	Whole TOC	93.7%	95.3%	70.9%	76.5%	3.6%	2.4%
Southeastern	London & South East	Mainline and high speed	89.8%	87.3%	69.7%	63.9%	3.3%	3.4%
Southeastern	London & South East	Metro (including other rural)	88.7%	88.9%	65.3%	63.1%	4.1%	3.6%
South Western Railway	London & South East	Mainline	85.4%	80.0%	56.7%	52.6%	2.3%	4.8%
South Western Railway	London & South East	Other rural	96.0%	92.7%	85.5%	81.5%	1.2%	2.4%
South Western Railway	London & South East	Suburban (including Waterloo - Basingstoke terminators, Farnham/Alton services)	90.9%	85.3%	63.3%	57.6%	2.2%	4.4%

#### Notes

This breakdown of PPM data is provided so that customers and stakeholders can make informed decisions, in accordance with the government's transparency agenda.

The methodology used for disaggregating sub-operator data is based on:

- Size, in terms of number of trains run
- Type of market
- Sector (whether it should be within PPM or a mix of time to 5 and 10 trains)
- Performance characteristics

The data does not use operator-supplied cancellation values as they are not supplied to Network Rail at sub-operator level. Instead system generated cancellations are used, and as a consequence any aggregation of these figures will differ slightly from the numbers published at operator level each period.