

Sub-operator PPM figures for Period 13, 2017/18

Operator	Sector	Sub-operator PPM group	PPM %	PPM MAA %	RT %	RT MAA %	CaSL %	CaSL MAA %
TransPennine Express	Long Distance	Manchester - Scotland TransPennine	84.1%	82.0%	40.5%	47.2%	7.7%	9.2%
TransPennine Express	Long Distance	North TransPennine	83.5%	86.2%	43.1%	45.5%	7.1%	5.5%
TransPennine Express	Long Distance	South TransPennine	85.9%	90.4%	54.8%	65.9%	8.6%	5.2%
Greater Anglia	Long Distance	Intercity	87.2%	86.7%	46.4%	49.0%	3.7%	4.8%
Greater Anglia	London & South East	GE Outer	90.0%	89.5%	71.4%	69.5%	4.0%	3.4%
Greater Anglia	London & South East	Rural	88.4%	88.0%	71.4%	67.5%	4.9%	2.8%
Greater Anglia	London & South East	Southend and metro	91.1%	90.5%	71.1%	71.9%	1.8%	2.4%
Greater Anglia	London & South East	Stansted Express	84.8%	88.3%	52.7%	59.8%	3.1%	2.6%
Greater Anglia	London & South East	WA outer excluding Stansted Express	86.6%	88.8%	53.9%	60.8%	4.0%	4.1%
Northern	Regional	Lancashire and Cumbria	83.4%	83.9%	60.3%	60.9%	5.9%	4.6%
Northern	Regional	Manchester and Liverpool	83.2%	85.1%	51.5%	55.3%	4.2%	2.9%
Northern	Regional	South and East Yorkshire	91.5%	90.2%	69.4%	69.7%	1.6%	1.8%
Northern	Regional	Tyne, Tees and Wear	92.5%	93.0%	78.4%	79.4%	2.5%	1.9%
Northern	Regional	West and North Yorkshire	91.0%	91.3%	72.6%	72.8%	1.8%	1.8%
Great Western Railway	Long Distance	High speed	74.0%	79.4%	33.1%	37.2%	11.1%	8.1%
Great Western Railway	London & South East	London and Thames valley	87.6%	86.8%	67.3%	65.7%	3.8%	3.8%
Great Western Railway	Regional	West	82.6%	85.9%	62.8%	68.8%	6.3%	4.5%
CrossCountry	Long Distance	Nottingham - Cardiff and Birmingham - Stansted airport	92.4%	91.6%	38.0%	38.2%	2.6%	2.7%
CrossCountry	Long Distance	South West - North / East Scotland, Manchester - Bournemouth, Newcastle - Reading and Manchester - Bristol	81.7%	84.2%	34.4%	39.3%	7.2%	6.9%
West Midlands Trains	London & South East	LSE	81.3%	82.2%	54.3%	55.9%	4.9%	5.7%
West Midlands Trains	Regional	Regional	87.2%	89.2%	64.3%	67.3%	4.5%	3.1%
London Overground	London & South East	Anglia Services	95.9%	96.0%	78.8%	79.2%	2.1%	1.7%
London Overground	London & South East	East London Railways (including West Croydon services)	94.4%	93.2%	78.3%	73.0%	3.1%	3.8%
London Overground	London & South East	North London Railways (including London - Watford)	94.4%	94.6%	82.2%	83.6%	3.0%	3.1%
East Midlands Trains	Long Distance	Long Distance (including Liverpool - Norwich)	92.1%	91.2%	56.8%	59.4%	2.4%	3.2%
East Midlands Trains	Regional	Regional	92.0%	92.5%	76.4%	77.9%	1.9%	1.6%
Caledonian Sleeper Limited	Scotland	Whole TOC	90.7%	85.7%	82.6%	75.1%	6.4%	10.7%
Govia Thameslink Railway	London & South East	Gatwick Express	71.6%	75.8%	35.4%	40.5%	4.1%	5.3%
Govia Thameslink Railway	London & South East	Great Northern	79.7%	82.5%	52.0%	55.5%	5.7%	5.8%
Govia Thameslink Railway	London & South East	Southern Mainline and Coast	80.2%	80.0%	49.9%	49.1%	5.8%	6.1%
Govia Thameslink Railway	London & South East	Southern Metro	78.9%	79.0%	48.3%	47.8%	8.2%	7.8%
Govia Thameslink Railway	London & South East	Thameslink	89.9%	86.0%	73.8%	68.4%	3.3%	5.2%
TfL Rail	London & South East	Crossrail East	95.1%	93.4%	82.6%	80.1%	2.8%	3.1%
ScotRail	Scotland	East coast suburban	88.9%	88.6%	61.0%	59.2%	3.2%	3.5%
ScotRail	Scotland	Express	87.2%	85.2%	59.6%	56.3%	2.5%	3.3%
ScotRail	Scotland	Rural	91.8%	87.7%	74.0%	66.9%	2.6%	3.5%
ScotRail	Scotland	Strathclyde	91.7%	90.4%	54.5%	53.5%	2.3%	3.1%
Virgin Trains East Coast	Long Distance	Anglo - Scottish services	73.6%	79.1%	30.2%	41.4%	6.7%	8.1%
Virgin Trains East Coast	Long Distance	London - Leeds and North East (including Lincoln)	77.1%	84.1%	30.6%	46.8%	5.4%	5.5%
Merseyrail Electrics 2002 Ltd	Regional	Northern line	95.3%	94.9%	67.9%	63.5%	1.9%	1.8%
Merseyrail Electrics 2002 Ltd	Regional	Wirral line	94.2%	94.9%	73.7%	73.5%	2.8%	2.3%
Virgin Trains West Coast	Long Distance	Anglo - Scottish services	78.1%	79.4%	35.4%	44.1%	7.0%	8.8%
Virgin Trains West Coast	Long Distance	London - North West	81.3%	85.3%	35.5%	46.5%	5.8%	5.5%
Virgin Trains West Coast	Long Distance	London - West Midlands	83.9%	86.4%	40.2%	49.2%	5.3%	5.7%
Arriva Trains Wales	Regional	Regional and interurban	89.9%	88.4%	77.6%	74.3%	3.7%	3.3%
Arriva Trains Wales	Regional	Valley lines	96.8%	95.5%	93.1%	90.5%	2.3%	2.8%
The Chiltern Railway Co Ltd	London & South East	London - Birmingham / Oxford and branches	93.9%	92.2%	81.1%	78.7%	1.5%	1.9%
The Chiltern Railway Co Ltd	London & South East	Met	95.4%	94.1%	79.5%	78.3%	1.2%	1.2%
c2c	London & South East	Whole TOC	93.9%	95.3%	73.4%	76.7%	3.1%	2.3%
Southeastern	London & South East	Mainline and high speed	89.4%	87.6%	67.4%	64.1%	2.7%	3.2%
Southeastern	London & South East	Metro (including other rural)	89.3%	89.3%	63.5%	63.7%	3.5%	3.5%
South Western Railway	London & South East	Mainline	75.4%	80.3%	47.6%	53.4%	6.1%	4.8%
South Western Railway	London & South East	Other rural	92.0%	92.7%	80.8%	81.6%	3.0%	2.4%
South Western Railway	London & South East	Suburban (including Waterloo - Basingstoke terminators, Farnham/Alton services)	83.4%	85.3%	52.3%	58.1%	4.9%	4.5%

Notes

This breakdown of PPM data is provided so that customers and stakeholders can make informed decisions, in accordance with the government's transparency agenda.

The methodology used for disaggregating sub-operator data is based on:

- Size, in terms of number of trains run
- Type of market
- Sector (whether it should be within PPM or a mix of time to 5 and 10 trains)
- Performance characteristics

The data does not use operator-supplied cancellation values as they are not supplied to Network Rail at sub-operator level. Instead system generated cancellations are used, and as a consequence any aggregation of these figures will differ slightly from the numbers published at operator level each period.