

Sub-operator PPM figures for Period 12, 2017/18

Operator	Sector	Sub-operator PPM group	PPM %	PPM MAA %	RT %	RT MAA %	CaSL %	CaSL MAA %
TransPennine Express	Long Distance	Manchester - Scotland TransPennine	79.7%	82.3%	39.0%	48.9%	11.9%	9.2%
TransPennine Express	Long Distance	North TransPennine	77.8%	86.8%	38.2%	46.4%	11.8%	5.3%
TransPennine Express	Long Distance	South TransPennine	86.5%	91.0%	60.7%	67.4%	8.3%	4.9%
Greater Anglia	Long Distance	Intercity	81.3%	86.7%	42.3%	49.0%	9.2%	4.9%
Greater Anglia	London & South East	GE Outer	85.2%	89.6%	66.2%	69.5%	6.5%	3.3%
Greater Anglia	London & South East	Rural	84.1%	88.3%	65.1%	67.7%	6.2%	2.6%
Greater Anglia	London & South East	Southend and metro	82.5%	90.5%	64.6%	71.9%	6.0%	2.4%
Greater Anglia	London & South East	Stansted Express	81.0%	88.5%	52.9%	60.8%	5.1%	2.8%
Greater Anglia	London & South East	WA outer excluding Stansted Express	82.1%	89.2%	55.0%	61.9%	9.4%	4.0%
Northern	Regional	Lancashire and Cumbria	81.5%	84.4%	59.5%	61.7%	7.5%	4.4%
Northern	Regional	Manchester and Liverpool	81.3%	85.8%	49.3%	56.3%	4.8%	2.7%
Northern	Regional	South and East Yorkshire	87.0%	90.4%	66.1%	70.4%	3.5%	1.8%
Northern	Regional	Tyne, Tees and Wear	87.4%	93.3%	72.4%	79.8%	6.7%	1.8%
Northern	Regional	West and North Yorkshire	86.7%	91.5%	68.4%	73.3%	5.0%	1.7%
Great Western Railway	Long Distance	High speed	72.0%	80.3%	33.8%	38.2%	14.9%	7.5%
Great Western Railway	London & South East	London and Thames valley	83.8%	87.0%	63.4%	66.0%	6.7%	3.7%
Great Western Railway	Regional	West	81.4%	86.7%	61.6%	70.1%	8.7%	4.2%
CrossCountry	Long Distance	Nottingham - Cardiff and Birmingham - Stansted airport	91.3%	91.9%	39.6%	39.0%	3.8%	2.6%
CrossCountry	Long Distance	South West - North / East Scotland, Manchester - Bournemouth, Newcastle - Reading and Manchester - Bristol	75.7%	84.8%	35.4%	40.3%	15.4%	6.7%
West Midlands Trains	London & South East	LSE	77.2%	82.7%	52.9%	56.5%	10.0%	5.5%
West Midlands Trains	Regional	Regional	85.6%	89.7%	63.9%	67.9%	6.4%	2.9%
London Overground	London & South East	Anglia Services	92.1%	96.0%	75.6%	79.0%	4.4%	1.7%
London Overground	London & South East	East London Railways (including West Croydon services)	89.3%	93.0%	72.4%	72.3%	7.8%	3.9%
London Overground	London & South East	North London Railways (including London - Watford)	87.0%	94.8%	76.7%	84.0%	9.2%	2.9%
East Midlands Trains	Long Distance	Long Distance (including Liverpool - Norwich)	87.4%	91.4%	54.2%	60.5%	5.8%	3.1%
East Midlands Trains	Regional	Regional	88.9%	92.7%	73.8%	78.3%	4.1%	1.6%
Caledonian Sleeper Limited	Scotland	Whole TOC	78.3%	86.1%	67.1%	75.6%	17.4%	10.4%
Govia Thameslink Railway	London & South East	Gatwick Express	71.3%	76.1%	34.3%	41.0%	5.9%	5.5%
Govia Thameslink Railway	London & South East	Great Northern	79.3%	83.2%	52.1%	56.3%	6.7%	5.6%
Govia Thameslink Railway	London & South East	Southern Mainline and Coast	79.1%	80.0%	47.2%	49.1%	6.6%	6.1%
Govia Thameslink Railway	London & South East	Southern Metro	76.7%	79.3%	45.6%	48.0%	9.4%	7.7%
Govia Thameslink Railway	London & South East	Thameslink	84.4%	85.4%	67.6%	67.4%	6.1%	5.5%
TfL Rail	London & South East	Crossrail East	91.4%	93.6%	80.1%	80.7%	3.9%	3.0%
ScotRail	Scotland	East coast suburban	89.2%	89.0%	61.8%	59.6%	4.5%	3.4%
ScotRail	Scotland	Express	80.8%	85.5%	53.2%	56.6%	6.8%	3.3%
ScotRail	Scotland	Rural	88.0%	87.5%	72.3%	66.4%	5.0%	3.5%
ScotRail	Scotland	Strathclyde	87.0%	90.6%	51.1%	53.6%	6.5%	3.1%
Virgin Trains East Coast	Long Distance	Anglo - Scottish services	66.7%	79.9%	28.9%	43.1%	16.9%	8.1%
Virgin Trains East Coast	Long Distance	London - Leeds and North East (including Lincoln)	72.0%	85.0%	34.0%	48.7%	12.2%	5.5%
Merseyrail Electrics 2002 Ltd	Regional	Northern line	95.2%	95.0%	67.7%	63.5%	2.1%	1.7%
Merseyrail Electrics 2002 Ltd	Regional	Wirral line	93.7%	95.3%	73.1%	73.6%	3.3%	2.2%
Virgin Trains West Coast	Long Distance	Anglo - Scottish services	71.1%	80.1%	39.2%	45.9%	18.6%	8.8%
Virgin Trains West Coast	Long Distance	London - North West	81.3%	86.1%	39.9%	49.0%	7.5%	5.3%
Virgin Trains West Coast	Long Distance	London - West Midlands	82.1%	87.1%	43.9%	50.9%	8.5%	5.5%
Arriva Trains Wales	Regional	Regional and interurban	88.4%	88.5%	75.8%	74.2%	5.4%	3.2%
Arriva Trains Wales	Regional	Valley lines	92.0%	95.6%	87.7%	90.6%	6.7%	2.8%
The Chiltern Railway Co Ltd	London & South East	London - Birmingham / Oxford and branches	90.0%	92.4%	76.1%	78.9%	3.0%	1.8%
The Chiltern Railway Co Ltd	London & South East	Met	92.6%	94.2%	76.1%	78.8%	1.8%	1.1%
c2c	London & South East	Whole TOC	88.1%	95.4%	72.3%	77.0%	6.5%	2.3%
Southeastern	London & South East	Mainline and high speed	81.3%	87.7%	59.3%	64.1%	8.0%	3.2%
Southeastern	London & South East	Metro (including other rural)	85.6%	89.5%	60.4%	64.0%	5.4%	3.4%
South Western Railway	London & South East	Mainline	74.2%	81.2%	47.8%	54.6%	9.5%	4.7%
South Western Railway	London & South East	Other rural	86.9%	93.0%	75.7%	81.8%	7.6%	2.3%
South Western Railway	London & South East	Suburban (including Waterloo - Basingstoke terminators, Farnham/Alton services)	77.5%	85.9%	48.7%	59.2%	8.7%	4.4%

Notes

This breakdown of PPM data is provided so that customers and stakeholders can make informed decisions, in accordance with the government's transparency agenda.

The methodology used for disaggregating sub-operator data is based on:

- Size, in terms of number of trains run
- Type of market
- Sector (whether it should be within PPM or a mix of time to 5 and 10 trains)
- Performance characteristics

The data does not use operator-supplied cancellation values as they are not supplied to Network Rail at sub-operator level. Instead system generated cancellations are used, and as a consequence any aggregation of these figures will differ slightly from the numbers published at operator level each period.