

Sub-operator PPM figures for Period 10, 2017/18

Operator	Sector	Sub-operator PPM group	PPM %	PPM MAA %	RT %	RT MAA %	CaSL %	CaSL MAA %
TransPennine Express	Long Distance	Manchester - Scotland TransPennine	65.4%	83.2%	26.3%	51.5%	17.4%	8.7%
TransPennine Express	Long Distance	North TransPennine	83.8%	87.6%	38.8%	47.5%	5.3%	4.9%
TransPennine Express	Long Distance	South TransPennine	89.9%	91.7%	58.1%	68.5%	4.7%	4.5%
Greater Anglia	Long Distance	Intercity	81.6%	87.2%	43.8%	49.3%	7.7%	4.3%
Greater Anglia	London & South East	GE Outer	88.5%	90.0%	67.0%	69.7%	3.5%	3.0%
Greater Anglia	London & South East	Rural	86.1%	88.7%	64.6%	68.2%	3.2%	2.3%
Greater Anglia	London & South East	Southend and metro	90.7%	90.8%	73.7%	71.8%	3.1%	2.1%
Greater Anglia	London & South East	Stansted Express	86.3%	88.8%	56.1%	61.3%	3.1%	2.8%
Greater Anglia	London & South East	WA outer excluding Stansted Express	87.8%	89.5%	58.9%	62.5%	4.6%	3.7%
Northern	Regional	Lancashire and Cumbria	77.7%	85.1%	50.1%	62.9%	6.3%	4.1%
Northern	Regional	Manchester and Liverpool	80.9%	86.5%	47.3%	57.7%	3.0%	2.6%
Northern	Regional	South and East Yorkshire	89.3%	90.9%	65.7%	71.6%	1.9%	1.7%
Northern	Regional	Tyne, Tees and Wear	91.0%	94.0%	73.1%	81.0%	2.8%	2.4%
Northern	Regional	West and North Yorkshire	90.8%	92.0%	70.2%	74.3%	1.6%	1.5%
Great Western Railway	Long Distance	High speed	71.7%	82.0%	29.8%	39.6%	11.8%	6.3%
Great Western Railway	London & South East	London and Thames valley	80.8%	87.7%	58.8%	66.7%	6.5%	3.2%
Great Western Railway	Regional	West	83.1%	87.9%	63.2%	72.2%	5.7%	3.5%
CrossCountry	Long Distance	Nottingham - Cardiff and Birmingham - Stansted airport	86.1%	92.0%	33.0%	39.6%	6.2%	2.6%
CrossCountry	Long Distance	South West - North / East Scotland, Manchester - Bournemouth, Newcastle - Reading and Manchester - Bristol	74.1%	85.9%	29.0%	41.4%	13.2%	6.0%
West Midlands Trains	London & South East	LSE	73.9%	83.3%	50.3%	56.5%	9.7%	4.9%
West Midlands Trains	Regional	Regional	82.9%	90.0%	60.2%	68.2%	4.8%	2.7%
London Overground	London & South East	Anglia Services	94.8%	95.9%	81.2%	78.5%	3.3%	1.7%
London Overground	London & South East	East London Railways (including West Croydon services)	91.2%	93.2%	75.0%	71.0%	5.4%	3.2%
London Overground	London & South East	North London Railways (including London - Watford)	94.1%	95.4%	82.6%	84.0%	3.1%	2.4%
East Midlands Trains	Long Distance	Long Distance (including Liverpool - Norwich)	89.8%	92.0%	55.1%	61.7%	4.1%	2.8%
East Midlands Trains	Regional	Regional	91.7%	93.3%	75.8%	79.0%	1.6%	1.2%
Caledonian Sleeper Limited	Scotland	Whole TOC	75.2%	87.2%	61.7%	77.6%	17.3%	9.6%
Govia Thameslink Railway	London & South East	Gatwick Express	69.0%	75.9%	35.6%	41.5%	4.4%	5.7%
Govia Thameslink Railway	London & South East	Great Northern	78.3%	83.7%	48.9%	57.0%	7.3%	5.3%
Govia Thameslink Railway	London & South East	Southern Mainline and Coast	73.8%	79.5%	44.1%	48.8%	8.8%	6.2%
Govia Thameslink Railway	London & South East	Southern Metro	74.0%	79.0%	46.0%	47.7%	10.2%	7.7%
Govia Thameslink Railway	London & South East	Thameslink	85.9%	83.7%	68.1%	65.1%	4.7%	6.0%
TfL Rail	London & South East	Crossrail East	91.2%	94.1%	81.1%	81.8%	5.4%	2.8%
ScotRail	Scotland	East coast suburban	82.6%	89.5%	51.1%	60.3%	5.2%	3.1%
ScotRail	Scotland	Express	78.5%	86.6%	46.3%	57.4%	4.5%	2.7%
ScotRail	Scotland	Rural	83.9%	88.0%	61.5%	66.2%	5.5%	3.1%
ScotRail	Scotland	Strathclyde	84.4%	91.3%	46.0%	53.9%	5.5%	2.7%
Virgin Trains East Coast	Long Distance	Anglo - Scottish services	73.3%	82.3%	30.6%	46.8%	8.8%	6.9%
Virgin Trains East Coast	Long Distance	London - Leeds and North East (including Lincoln)	79.5%	86.9%	36.5%	51.8%	6.2%	4.6%
Merseyrail Electrics 2002 Ltd	Regional	Northern line	95.4%	95.0%	67.8%	63.5%	1.5%	1.8%
Merseyrail Electrics 2002 Ltd	Regional	Wirral line	95.9%	95.7%	78.4%	73.9%	1.8%	2.0%
Virgin Trains West Coast	Long Distance	Anglo - Scottish services	63.0%	81.8%	26.8%	48.7%	15.0%	7.4%
Virgin Trains West Coast	Long Distance	London - North West	75.1%	86.9%	33.0%	52.1%	9.3%	5.0%
Virgin Trains West Coast	Long Distance	London - West Midlands	75.3%	87.9%	35.3%	53.0%	9.8%	5.1%
Arriva Trains Wales	Regional	Regional and interurban	83.7%	88.5%	69.7%	74.0%	6.4%	3.0%
Arriva Trains Wales	Regional	Valley lines	95.0%	95.9%	89.0%	90.8%	2.9%	2.5%
The Chiltern Railway Co Ltd	London & South East	London - Birmingham / Oxford and branches	89.5%	92.5%	73.1%	78.9%	2.9%	1.7%
The Chiltern Railway Co Ltd	London & South East	Met	90.6%	94.6%	72.8%	79.8%	4.3%	1.0%
c2c	London & South East	Whole TOC	97.6%	95.9%	82.5%	77.1%	1.1%	1.9%
Southeastern	London & South East	Mainline and high speed	81.6%	87.2%	54.4%	63.5%	3.6%	3.2%
Southeastern	London & South East	Metro (including other rural)	82.2%	89.4%	51.3%	64.1%	5.5%	3.6%
South Western Railway	London & South East	Mainline	78.1%	82.0%	49.2%	55.4%	5.0%	4.2%
South Western Railway	London & South East	Other rural	90.2%	93.6%	77.9%	82.3%	3.0%	1.8%
South Western Railway	London & South East	Suburban (including Waterloo - Basingstoke terminators, Farnham/Alton services)	79.3%	86.7%	49.5%	60.3%	8.3%	4.0%

Notes

This breakdown of PPM data is provided so that customers and stakeholders can make informed decisions, in accordance with the government's transparency agenda.

The methodology used for disaggregating sub-operator data is based on:

- Size, in terms of number of trains run
- Type of market
- Sector (whether it should be within PPM or a mix of time to 5 and 10 trains)
- Performance characteristics

The data does not use operator-supplied cancellation values as they are not supplied to Network Rail at sub-operator level. Instead system generated cancellations are used, and as a consequence any aggregation of these figures will differ slightly from the numbers published at operator level each period.