

Sub-operator PPM figures for Period 08, 2017/18

Operator	Sector	Sub-operator PPM group	PPM %	PPM MAA %	RT %	RT MAA %	CaSL %	CaSL MAA %
TransPennine Express	Long Distance	Manchester - Scotland TransPennine	79.2%	85.0%	37.3%	54.1%	9.8%	7.8%
TransPennine Express	Long Distance	North TransPennine	80.4%	87.6%	34.4%	47.9%	6.3%	5.1%
TransPennine Express	Long Distance	South TransPennine	87.9%	91.9%	57.5%	69.1%	7.3%	4.3%
Greater Anglia	Long Distance	Intercity	87.1%	86.4%	42.6%	48.2%	3.5%	4.6%
Greater Anglia	London & South East	GE Outer	87.9%	89.2%	65.0%	68.5%	3.6%	3.0%
Greater Anglia	London & South East	Rural	86.6%	89.0%	61.4%	67.9%	2.6%	2.1%
Greater Anglia	London & South East	Southend and metro	89.6%	90.1%	69.0%	70.2%	2.1%	2.2%
Greater Anglia	London & South East	Stansted Express	86.6%	88.7%	54.8%	61.3%	2.8%	2.8%
Greater Anglia	London & South East	WA outer excluding Stansted Express	86.4%	89.7%	53.9%	62.6%	4.5%	3.5%
Northern	Regional	Lancashire and Cumbria	75.1%	85.6%	48.5%	64.0%	6.2%	4.0%
Northern	Regional	Manchester and Liverpool	76.3%	87.1%	42.3%	58.9%	3.5%	2.6%
Northern	Regional	South and East Yorkshire	83.5%	91.1%	57.1%	71.7%	2.9%	1.7%
Northern	Regional	Tyne, Tees and Wear	90.1%	94.1%	71.4%	81.3%	2.7%	1.4%
Northern	Regional	West and North Yorkshire	81.8%	92.0%	55.5%	74.5%	3.2%	1.5%
Great Western Railway	Long Distance	High speed	77.9%	82.6%	34.7%	40.5%	7.2%	5.9%
Great Western Railway	London & South East	London and Thames valley	85.5%	87.9%	64.1%	66.9%	4.4%	2.9%
Great Western Railway	Regional	West	82.1%	88.4%	64.9%	73.2%	5.8%	3.3%
CrossCountry	Long Distance	Nottingham - Cardiff and Birmingham - Stansted airport	89.1%	92.6%	30.9%	40.3%	2.9%	2.3%
CrossCountry	Long Distance	South West - North / East Scotland, Manchester - Bournemouth, Newcastle - Reading and Manchester - Bristol	77.6%	86.1%	28.9%	42.1%	8.9%	5.7%
London Midland	London & South East	LSE	77.1%	83.5%	48.7%	56.3%	7.8%	4.7%
London Midland	Regional	Regional	83.8%	90.2%	58.6%	68.4%	4.1%	2.7%
London Overground	London & South East	Anglia Services	96.2%	95.8%	79.4%	77.3%	1.5%	1.6%
London Overground	London & South East	East London Railways (including West Croydon services)	90.9%	93.5%	66.7%	70.4%	4.7%	2.8%
London Overground	London & South East	North London Railways (including London - Watford)	96.6%	95.6%	92.5%	84.2%	1.9%	2.2%
East Midlands Trains	Long Distance	Long Distance (including Liverpool - Norwich)	88.6%	91.8%	50.9%	61.7%	2.8%	2.9%
East Midlands Trains	Regional	Regional	87.9%	93.0%	69.0%	78.6%	1.2%	1.3%
Caledonian Sleeper Limited	Scotland	Whole TOC	73.8%	88.2%	52.4%	78.6%	17.3%	8.3%
Govia Thameslink Railway	London & South East	Gatwick Express	69.0%	75.4%	33.9%	42.3%	4.7%	6.7%
Govia Thameslink Railway	London & South East	Great Northern	75.9%	83.0%	47.2%	56.3%	8.1%	5.1%
Govia Thameslink Railway	London & South East	Southern Mainline and Coast	72.7%	78.0%	39.2%	47.6%	8.0%	7.0%
Govia Thameslink Railway	London & South East	Southern Metro	71.0%	78.8%	40.0%	47.9%	9.8%	7.8%
Govia Thameslink Railway	London & South East	Thameslink	84.9%	80.8%	67.2%	61.8%	4.9%	7.0%
TfL Rail	London & South East	Crossrail East	91.2%	94.5%	72.9%	82.3%	3.2%	2.5%
ScotRail	Scotland	East coast suburban	82.4%	90.1%	47.8%	60.9%	4.8%	3.0%
ScotRail	Scotland	Express	77.1%	87.3%	41.9%	58.1%	4.3%	2.4%
ScotRail	Scotland	Rural	81.6%	88.1%	56.6%	65.6%	5.4%	2.8%
ScotRail	Scotland	Strathclyde	84.3%	91.7%	41.9%	53.9%	3.8%	2.5%
Virgin Trains East Coast	Long Distance	Anglo - Scottish services	72.6%	82.6%	31.9%	48.0%	11.8%	6.9%
Virgin Trains East Coast	Long Distance	London - Leeds and North East (including Lincoln)	82.2%	87.1%	37.6%	52.8%	5.7%	4.5%
Merseyrail Electrics 2002 Ltd	Regional	Northern line	90.8%	95.0%	52.0%	63.3%	3.5%	1.7%
Merseyrail Electrics 2002 Ltd	Regional	Wirral line	96.3%	95.2%	79.8%	72.1%	1.2%	2.1%
Virgin Trains West Coast	Long Distance	Anglo - Scottish services	73.2%	83.6%	30.3%	51.4%	11.3%	6.7%
Virgin Trains West Coast	Long Distance	London - North West	81.6%	88.1%	34.9%	54.9%	8.5%	4.6%
Virgin Trains West Coast	Long Distance	London - West Midlands	84.0%	89.1%	38.3%	54.6%	8.4%	4.5%
Arriva Trains Wales	Regional	Regional and interurban	81.1%	88.7%	63.4%	73.8%	5.4%	2.9%
Arriva Trains Wales	Regional	Valley lines	94.1%	95.1%	88.0%	89.7%	3.5%	2.9%
The Chiltern Railway Co Ltd	London & South East	London - Birmingham / Oxford and branches	91.9%	92.7%	80.7%	78.8%	2.2%	1.6%
The Chiltern Railway Co Ltd	London & South East	Met	92.0%	95.0%	74.8%	80.3%	1.0%	0.7%
c2c	London & South East	Whole TOC	95.9%	95.3%	76.2%	75.7%	1.8%	2.2%
Southeastern	London & South East	Mainline and high speed	84.2%	85.6%	58.5%	61.5%	3.7%	3.6%
Southeastern	London & South East	Metro (including other rural)	86.6%	89.1%	59.1%	63.9%	4.2%	3.6%
South Western Railway	London & South East	Mainline	77.8%	82.1%	45.7%	55.8%	2.8%	4.4%
South Western Railway	London & South East	Other rural	91.1%	93.6%	75.4%	82.3%	1.7%	1.8%
South Western Railway	London & South East	Suburban (including Waterloo - Basingstoke terminators, Farnham/Alton services)	86.9%	86.3%	56.9%	59.7%	3.0%	3.8%

Notes

This breakdown of PPM data is provided so that customers and stakeholders can make informed decisions, in accordance with the government's transparency agenda.

The methodology used for disaggregating sub-operator data is based on:

- Size, in terms of number of trains run
- Type of market
- Sector (whether it should be within PPM or a mix of time to 5 and 10 trains)
- Performance characteristics

The data does not use operator-supplied cancellation values as they are not supplied to Network Rail at sub-operator level. Instead system generated cancellations are used, and as a consequence any aggregation of these figures will differ slightly from the numbers published at operator level each period.