

Sub-operator PPM figures for Period 07, 2017/18

Operator	Sector	Sub-operator PPM group	PPM %	PPM MAA %	RT %	RT MAA %	CaSL %	CaSL MAA %
TransPennine Express	Long Distance	Manchester - Scotland TransPennine	78.9%	85.6%	47.7%	55.0%	11.1%	7.4%
TransPennine Express	Long Distance	North TransPennine	86.3%	88.2%	44.6%	48.5%	5.5%	4.9%
TransPennine Express	Long Distance	South TransPennine	93.2%	92.2%	67.8%	69.5%	2.9%	4.1%
Greater Anglia	Long Distance	Intercity	88.1%	86.0%	47.9%	47.8%	3.7%	4.8%
Greater Anglia	London & South East	GE Outer	87.6%	89.1%	65.6%	68.1%	3.6%	3.0%
Greater Anglia	London & South East	Rural	91.2%	89.1%	71.6%	67.9%	1.6%	2.0%
Greater Anglia	London & South East	Southend and metro	91.5%	89.9%	71.1%	69.9%	1.4%	2.2%
Greater Anglia	London & South East	Stansted Express	90.1%	88.7%	67.8%	61.6%	2.4%	2.7%
Greater Anglia	London & South East	WA outer excluding Stansted Express	90.1%	89.9%	67.0%	62.9%	3.8%	3.5%
Northern	Regional	Lancashire and Cumbria	82.2%	86.5%	57.8%	64.8%	4.8%	3.7%
Northern	Regional	Manchester and Liverpool	84.5%	88.0%	53.6%	60.2%	3.0%	2.5%
Northern	Regional	South and East Yorkshire	90.3%	91.3%	68.0%	72.0%	1.3%	1.6%
Northern	Regional	Tyne, Tees and Wear	93.4%	94.3%	79.3%	81.9%	1.2%	1.3%
Northern	Regional	West and North Yorkshire	91.0%	92.6%	70.0%	75.4%	1.2%	1.4%
Great Western Railway	Long Distance	High speed	84.0%	82.5%	40.0%	40.6%	5.4%	5.9%
Great Western Railway	London & South East	London and Thames valley	88.0%	88.0%	66.6%	66.8%	3.3%	2.7%
Great Western Railway	Regional	West	86.2%	88.8%	68.6%	73.6%	3.7%	3.1%
CrossCountry	Long Distance	Nottingham - Cardiff and Birmingham - Stansted airport	92.5%	92.6%	34.5%	40.6%	1.9%	2.3%
CrossCountry	Long Distance	South West - North / East Scotland, Manchester - Bournemouth, Newcastle - Reading and Manchester - Bristol	85.9%	86.6%	38.1%	42.5%	5.9%	5.4%
London Midland	London & South East	LSE	83.5%	83.9%	56.0%	56.6%	5.2%	4.3%
London Midland	Regional	Regional	88.2%	90.4%	63.6%	68.7%	2.6%	2.6%
London Overground	London & South East	Anglia Services	96.3%	95.7%	80.2%	77.1%	1.7%	1.6%
London Overground	London & South East	East London Railways (including West Croydon services)	94.7%	93.7%	72.0%	70.2%	2.4%	2.6%
London Overground	London & South East	North London Railways (including London - Watford)	93.9%	95.6%	82.1%	84.1%	2.8%	2.2%
East Midlands Trains	Long Distance	Long Distance (including Liverpool - Norwich)	90.3%	91.6%	57.5%	61.4%	3.1%	3.1%
East Midlands Trains	Regional	Regional	92.2%	93.1%	77.7%	78.8%	1.2%	1.3%
Caledonian Sleeper Limited	Scotland	Whole TOC	86.7%	89.3%	71.1%	80.0%	6.6%	7.6%
Govia Thameslink Railway	London & South East	Gatwick Express	71.0%	75.6%	34.9%	43.0%	7.3%	6.8%
Govia Thameslink Railway	London & South East	Great Northern	86.7%	82.9%	58.2%	55.8%	3.5%	4.9%
Govia Thameslink Railway	London & South East	Southern Mainline and Coast	76.2%	77.6%	43.7%	47.4%	7.0%	7.2%
Govia Thameslink Railway	London & South East	Southern Metro	79.0%	79.3%	45.0%	48.7%	7.4%	7.7%
Govia Thameslink Railway	London & South East	Thameslink	86.7%	79.1%	68.5%	59.9%	4.6%	8.1%
TfL Rail	London & South East	Crossrail East	92.2%	94.8%	73.1%	82.9%	3.0%	2.4%
ScotRail	Scotland	East coast suburban	86.5%	90.5%	54.6%	61.3%	5.2%	2.8%
ScotRail	Scotland	Express	82.9%	87.7%	51.3%	58.6%	4.3%	2.3%
ScotRail	Scotland	Rural	88.6%	87.8%	64.8%	65.1%	2.4%	2.7%
ScotRail	Scotland	Strathclyde	89.5%	92.0%	51.1%	54.5%	3.4%	2.5%
Virgin Trains East Coast	Long Distance	Anglo - Scottish services	80.0%	83.0%	42.7%	48.7%	9.3%	6.6%
Virgin Trains East Coast	Long Distance	London - Leeds and North East (including Lincoln)	88.9%	87.2%	52.2%	53.3%	3.9%	4.4%
Merseyrail Electrics 2002 Ltd	Regional	Northern line	96.0%	95.3%	63.4%	64.1%	1.1%	1.6%
Merseyrail Electrics 2002 Ltd	Regional	Wirral line	88.1%	95.1%	60.7%	71.5%	5.8%	2.2%
Virgin Trains West Coast	Long Distance	Anglo - Scottish services	79.7%	84.7%	39.8%	53.1%	6.6%	6.2%
Virgin Trains West Coast	Long Distance	London - North West	85.1%	88.8%	42.3%	56.9%	6.4%	4.1%
Virgin Trains West Coast	Long Distance	London - West Midlands	89.4%	89.7%	47.9%	55.9%	4.2%	4.1%
Arriva Trains Wales	Regional	Regional and interurban	89.0%	89.1%	73.4%	74.2%	2.5%	2.7%
Arriva Trains Wales	Regional	Valley lines	95.3%	94.9%	90.5%	89.3%	3.0%	3.0%
The Chiltern Railway Co Ltd	London & South East	London - Birmingham / Oxford and branches	92.7%	92.8%	78.5%	79.1%	1.3%	1.6%
The Chiltern Railway Co Ltd	London & South East	Met	93.6%	95.0%	76.3%	80.7%	0.5%	0.8%
c2c	London & South East	Whole TOC	97.3%	95.1%	78.5%	74.6%	1.1%	2.2%
Southeastern	London & South East	Mainline and high speed	88.5%	85.2%	63.9%	60.8%	2.6%	3.6%
Southeastern	London & South East	Metro (including other rural)	92.2%	89.1%	66.1%	63.9%	1.8%	3.6%
South Western Railway	London & South East	Mainline	81.6%	82.4%	53.0%	56.4%	3.5%	4.4%
South Western Railway	London & South East	Other rural	92.0%	93.8%	80.4%	83.0%	2.1%	1.8%
South Western Railway	London & South East	Suburban (including Waterloo - Basingstoke terminators, Farnham/Alton services)	85.7%	86.2%	58.2%	59.6%	4.0%	3.8%

Notes

This breakdown of PPM data is provided so that customers and stakeholders can make informed decisions, in accordance with the government's transparency agenda.

The methodology used for disaggregating sub-operator data is based on:

- Size, in terms of number of trains run
- Type of market
- Sector (whether it should be within PPM or a mix of time to 5 and 10 trains)
- Performance characteristics

The data does not use operator-supplied cancellation values as they are not supplied to Network Rail at sub-operator level. Instead system generated cancellations are used, and as a consequence any aggregation of these figures will differ slightly from the numbers published at operator level each period.