



Stakeholder relations code of practice

Renting property from Network Rail
(excluding retail units at the stations we manage)

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1. Introduction

Please read this section if you're looking to rent property from us. If you're looking to rent a retail unit on one of the stations we own and manage however, please refer to Renting a shop at a station managed by Network Rail.

Our properties include railway arches and other properties which may be used for storage, light industrial space, offices, retail, restaurants and leisure. Space wise, we can accommodate anything from 100 to 100,000 sq ft.

2. How do I get a unit?

Please get in touch to talk to one of our team. We'll consider most uses for our properties, though this sometimes depends on location. Be aware that you'll need to be able to put down a deposit, which is normally three months' rent, subject to status.

3. Who do I contact?

There are two ways to get in touch – call us or visit our website.

Phone the helpline on 0800 830840, and our telephone agents will search our database to find properties that match your requirements. From there, you can be put straight through to our lettings team to find out more about a particular property, or arrange a viewing.

Our website at www.networkrail.co.uk/property contains a full list of all our available properties. You can search by town or city, street name, postcode or nearest station, as well as by size and price. For properties in London you can also search by borough. For each property you'll find full details and contact numbers.

If you have a general query however, or need to contact us for any other reason, please call our 24 hour National Helpline on 08457 11 11 41.